

New Mexico Corrections Department



2012-2013 Annual Report



Governor Susana Martinez

Secretary Gregg Marcantel

Deputy Secretary of Administration Aurora Sánchez

Deputy Secretary of Operations Joe Booker

**“We commit to the safety and well-being
of the people of New Mexico by doing
the right thing, always.”**

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A message from the Secretary

Hello,

Current economic conditions remain cautious and there is a growing demand for government to become more effective and efficient. Additionally, public confidence in our criminal justice system remains fragile and a general intolerance for any failure exists. Based on the intersection of these realities, the citizens of our State have a right to better understand our operations and services. Accordingly, we have a responsibility to remain more open and accountable to them. Considering these challenges, perhaps status quo would be a safer response for the risk inherent operations of our organization than evaluation, change, and growth may be. On the other hand, based on the character of the men and women of our organization, as well as our extraordinary responsibilities for public safety, status quo must remain far less attractive than the growth provoking discomfort of self evaluation. As such, over the course of this year the New Mexico Corrections Department has enjoyed a number of successes and realized a number of other opportunities for growth and improvement. Our public safety mission is much clearer than ever. We now define our efforts to reduce recidivism as a true public safety service, because what we do really involves solutions for safer New Mexico's neighborhoods.

Service effectiveness and trust are almost always gained in adversity and on difficult ground. Over the course of the last year, addressing our responsibility for the care and custody of 7,000 inmates and 17,000 offenders on community supervision statewide, every dollar we have been funded has been spent to manage a more effective and efficient public safety future for the New Mexico Corrections Department. But solutions for government's challenges are never achieved based on throwing money and people at problems alone. During our challenges this past year we have created a more meaningful template for managing our future. By this I mean that our responses to significant challenge have had less to do with determining "how" we should perform based on available resources, and more to do with "what" must be achieved and "why" we must succeed, regardless of other influences and plentiful resources. By doing so, we have positioned ourselves better for self evaluation and innovation because we more clearly see "what" the problems are.

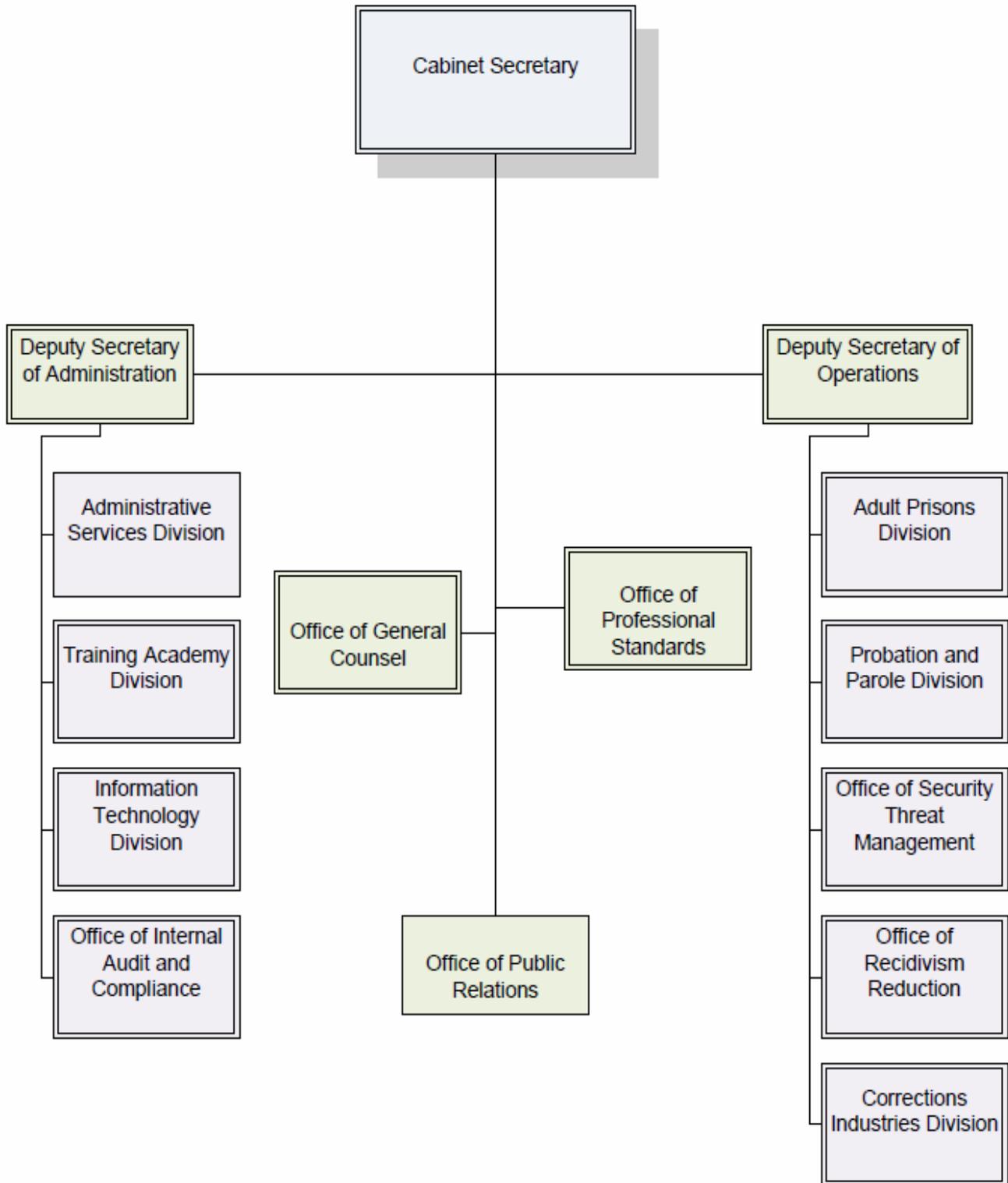


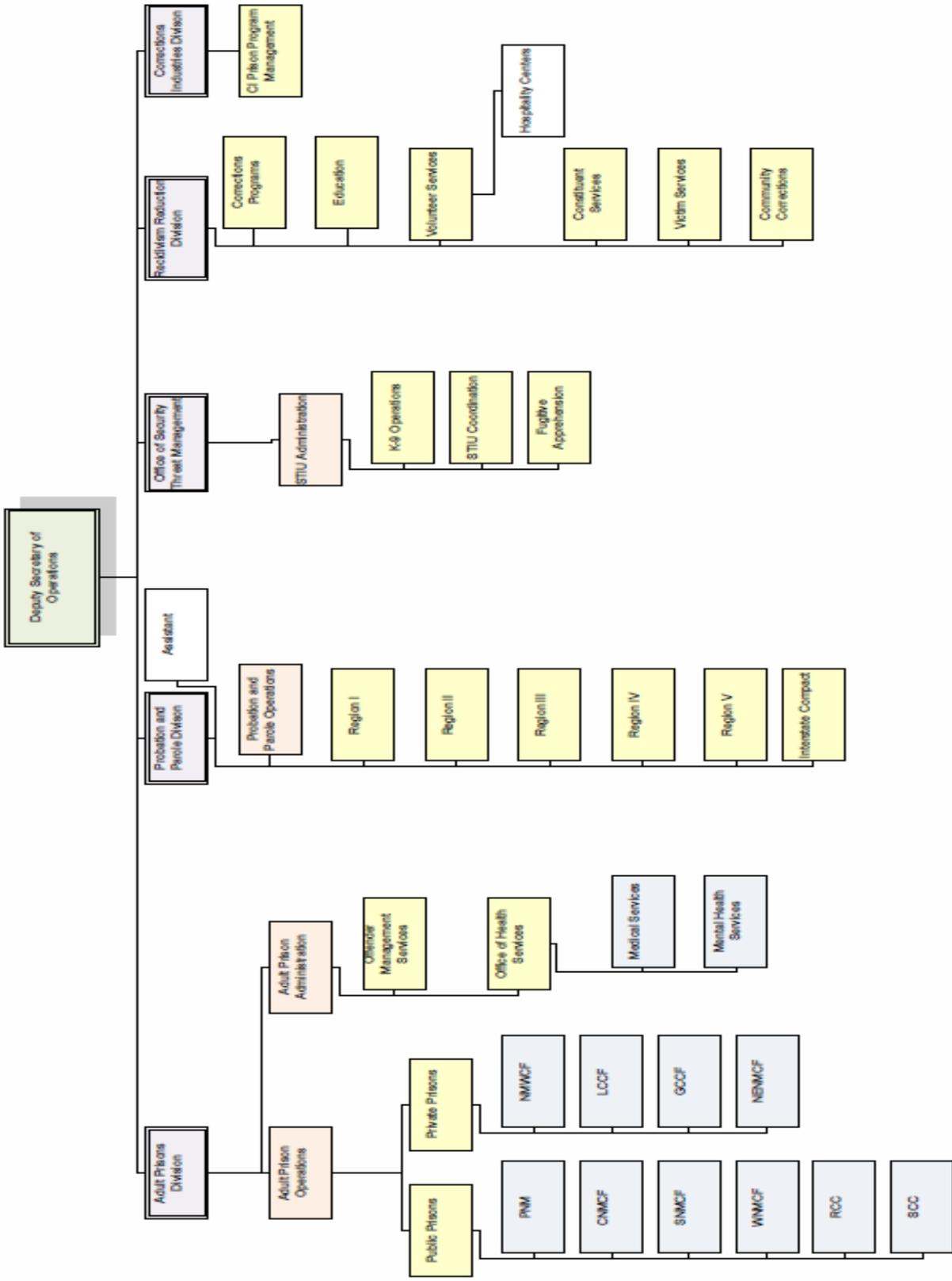
Examples of our progress are evidenced in our programmatic growth, such as the implementation of our new Residential Drug and Alcohol Program (RDAP) in our prisons. RDAP is an evidence based program to treat our offenders for substance and alcohol additions and return them better to the community than they came to us. In another example, our invitation of the VERA Institute into our prisons has helped us identify ways to reduce our administrative segregation and improve our public safety mission. We also opened the "Old Main" Penitentiary for tours with the funds earned from ticket sales going to revitalize the facility and provide new programming for offenders. New inmate programming initiatives such the Wheels for the World project where offenders will fix broken wheelchairs that will be sent to third world countries; our Motivating Offender Change classrooms where higher security inmates will now be secured humanly in a classroom together for educational and life skills programming; or our xeriscaping projects that have reduced our water consumption, while teaching offenders landscaping skills that can be used for employment when they return home are a few other examples of the professional growth of our prison system this year. For the Probation and Parole Division, we have added a new dimension to our supervision efforts. Through an initiative known as Project GPS (geographical proactive supervision), we have began targeting offender supervision in high crime areas where offenders assigned to our supervision are more likely to re-offend. In this light, we are also moving our supervision strategies from traditional office reporting to the field.

In closing, over the past year, the men and women of the New Mexico Corrections Department have remained committed to our core mission of serving the safety and well-being of the people of New Mexico, while enduring the short term discomforts of openly turning away from practices that have become old and tired over time. Their work this year assures an everlasting and sustainable impact upon our public safety as a state. On their behalf, thank you for allowing us to serve you. On my behalf, I am grateful to serve both them and you! Your safety and trust of our work will remain our most intentional focus as we move forward together into the next year.

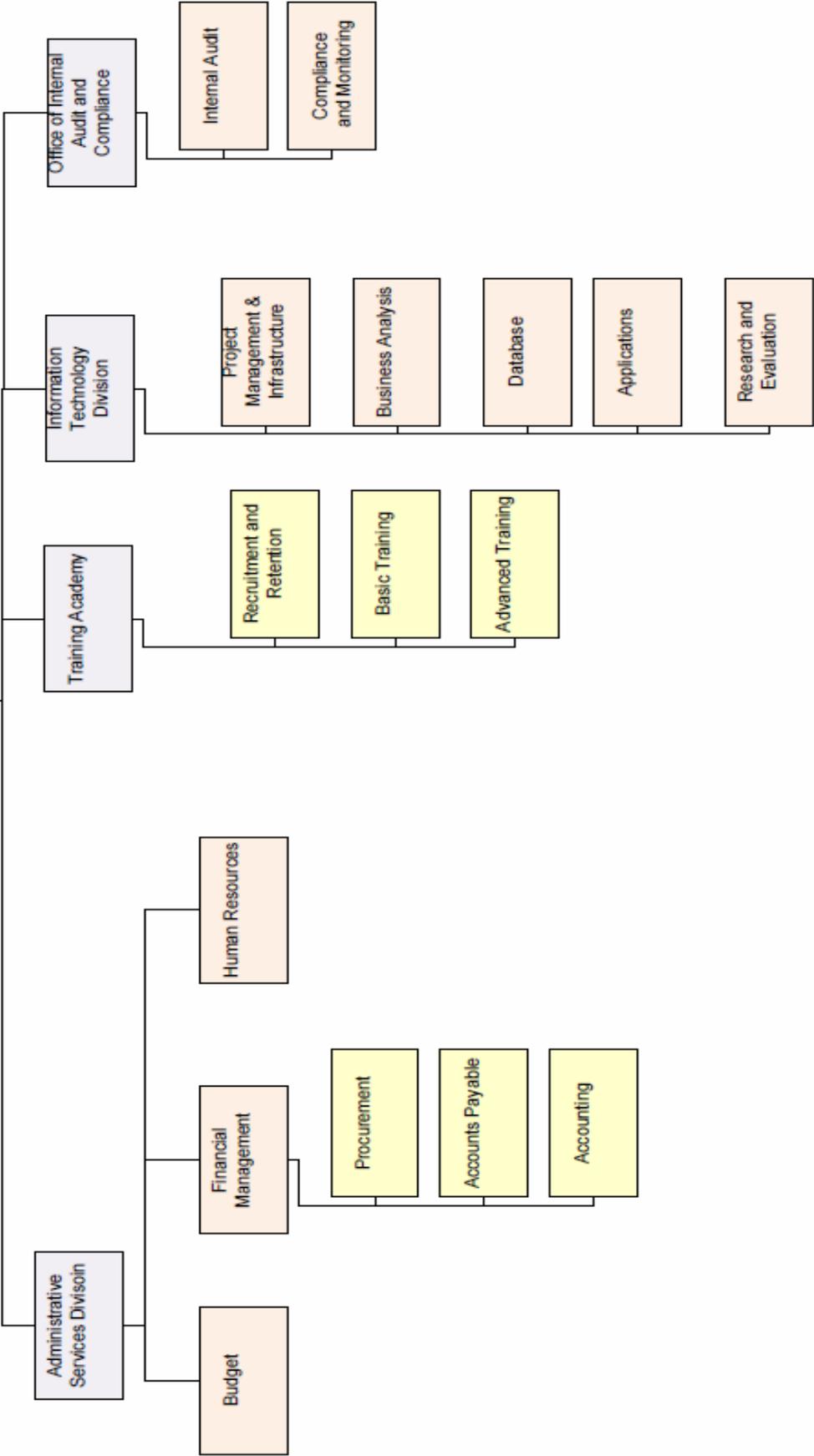
Semper Fidelis!

Gregg Marcantel
Secretary of Corrections





Deputy Secretary of Administration

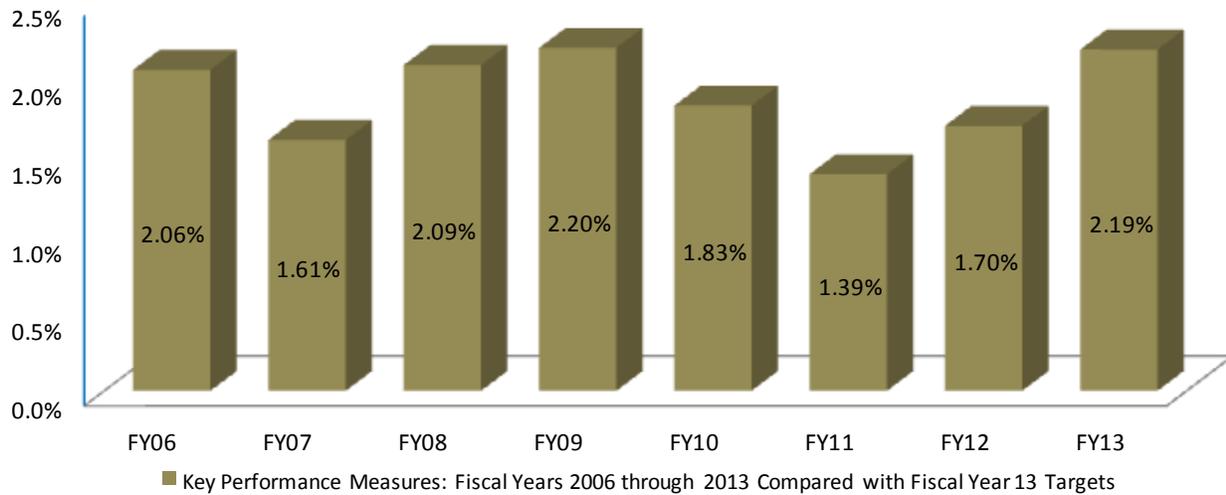


Key Performance Measures
Fiscal Years 2006 through 2013 compared with Fiscal Year 2013 Targets

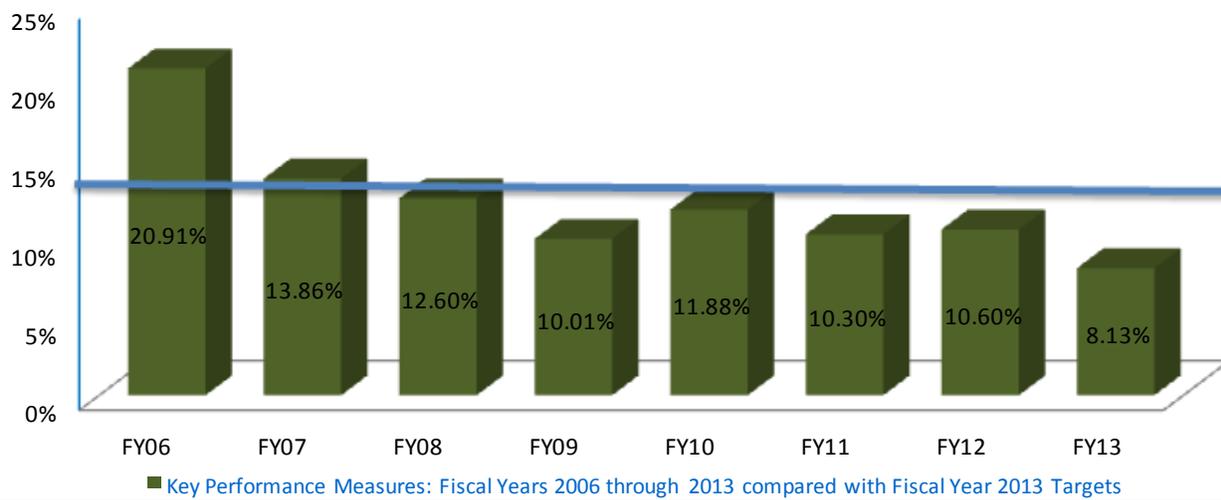
Performance Measures	FY 06 <small>July 1, 2005 - June 30, 2006</small>	FY 07 <small>July 1, 2006 - June 30, 2007</small>	FY 08 <small>July 1, 2007 - June 30, 2008</small>	FY 09 <small>July 1, 2008 - June 30, 2009</small>	FY 10 <small>July 1, 2009 - June 30, 2010</small>	FY 11 <small>July 1, 2010 - June 30, 2011</small>	FY 12 <small>July 1, 2011 - June 30, 2012</small>	FY 13 <small>July 1, 2012 - June 30, 2013</small>	FY13 Target
Percent of inmates testing positive in monthly drug test	2.06%	1.61%	2.09%	2.20%	1.83%	1.39%	1.70%	2.19%	<= 2%
Percent turnover of correctional officers	20.91%	13.86%	12.60%	10.01%	11.88%	10.30%	10.60%	8.13%	<= 13%
Average standard caseload per probation and parole officer*	109	120	93	91	95	99	114	108	<= 95
Profit / loss margin of the Corrections Industries Division	-8.60%	-4.29%	-12.66%	-7.67%	-17.00%	-4.17%	4.67%	18.83%	>= 0%
Number of inmate-on-inmate serious assaults	24	16	20	19	19	14	21	16	<= 23
Number of inmate-on-staff serious assaults	7	7	4	7	6	4	1	5	<=10
12 - month recidivism rate	30.0%	32%	28.50%	29.46%	32.37%	33.68%	33.05%	33.68%	<= 35%
24 - month recidivism rate	38%	42%	41.87%	39.34%	40.45%	42.77%	43.66%	43.66%	<= 45%
36 - month recidivism rate	46.50%	43.0%	46%	46.34%	43.58%	44.62%	46.61%	47.30%	<= 47%

*Note: In FY 08, the decrease is attributed to a change in how offenders were counted, from dual to distinct.

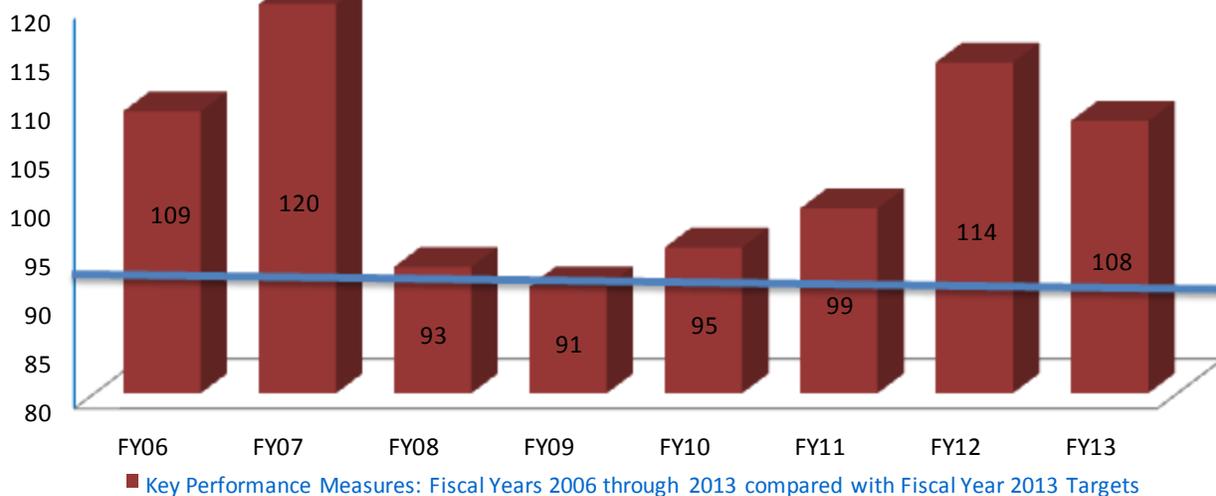
Percent of Inmates Testing Positive in Monthly Drug Test



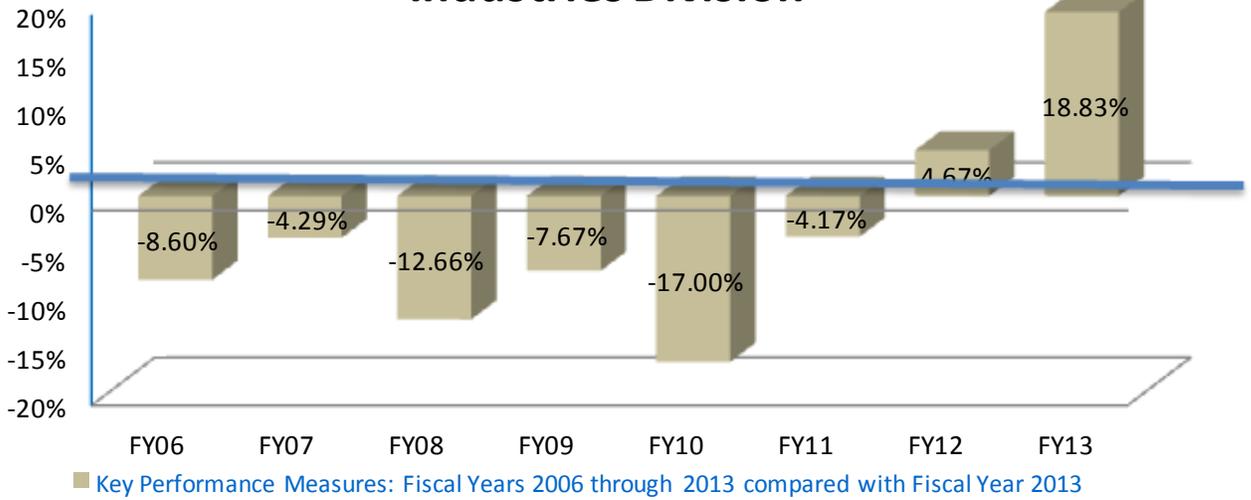
Percent Turnover of Correctional Officers



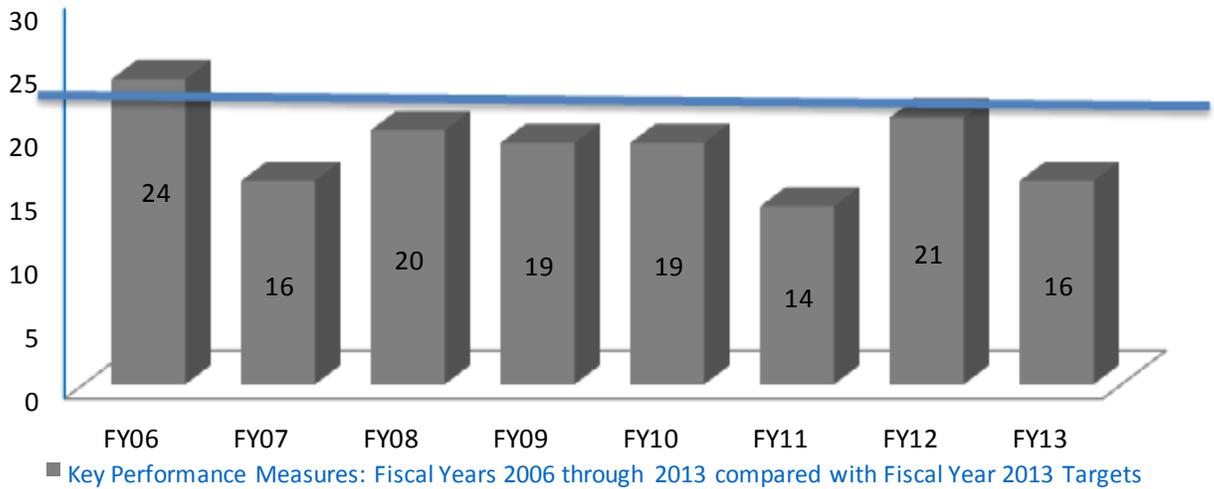
Average Standard Caseload Per Probation and Parole Officer



Profit / loss Margin of the Corrections Industries Division



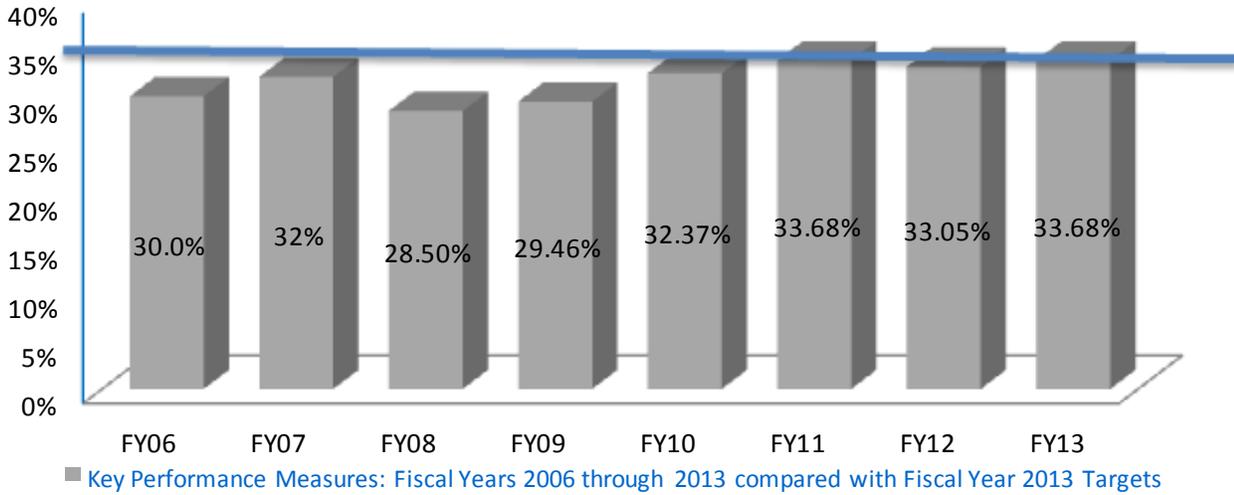
Number of Inmate-on-Inmate Serious Assaults



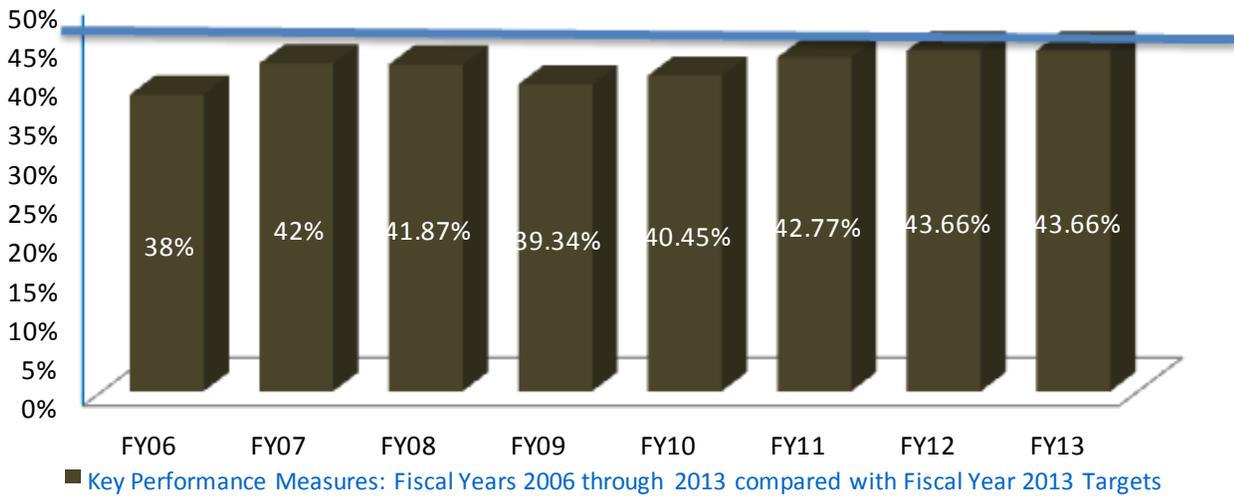
Number of Inmate-on-Staff Serious Assaults



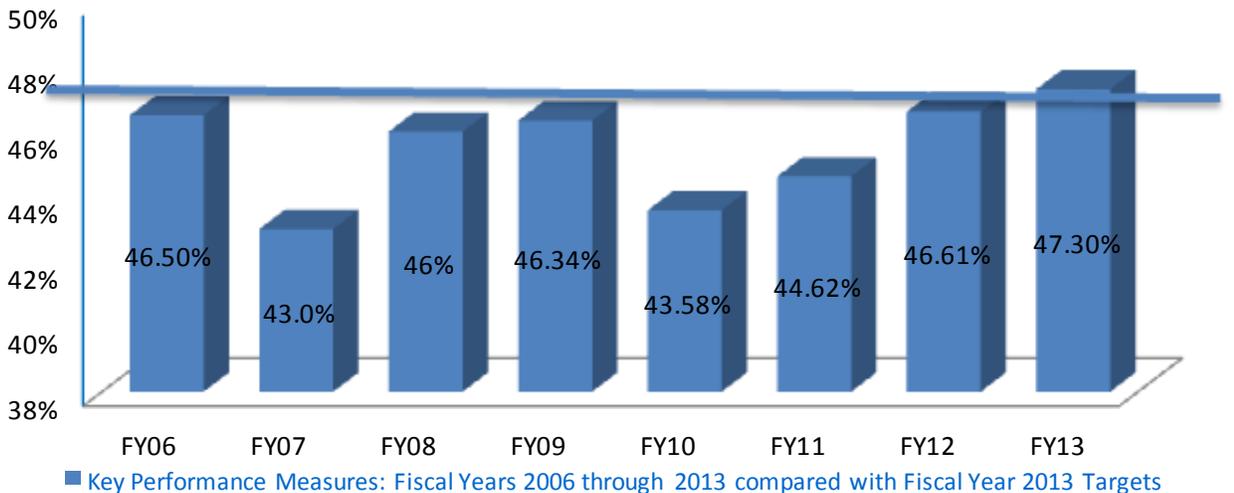
12 - Month Recidivism Rate



24 - Month Recidivism Rate



36 - Month Recidivism Rate





Administrative Services

The **Administrative Services Division (ASD)** comprises two bureaus: Budget and Financial Management Bureaus. In FY13, ASD worked on the creation of a General Services Bureau to assist all divisions and prisons with financial matters. ASD provides guidance, information and expertise in the administrative support areas to ensure the New Mexico Corrections Department meets statutory, regulatory and internal administrative requirements. A priority of the division is to ensure professional service, excellence, accountability, and integrity in fiscal management.

Budget Bureau

The **Budget Bureau** coordinates and directs the preparation and submission of the annual appropriation request, and is responsible for the establishment and execution of the operating budget. Additionally, the bureau provides budgetary control and analysis for the department and is responsible for compiling, evaluating and reporting inmate statistical information and program performance measures. The bureau also assists the education, addiction services, and mental health bureaus in grant applications.

Financial Management Bureau

The **Financial Management Bureau** ensures compliance with all Department of Finance and Administration rules and regulations, as well as those of other state and federal entities concerning expenditure and accountability of funds. The bureau keeps the official accounting records for the department and prepares the financial statements for the annual financial and compliance audit. The bureau is also responsible for federal grant monitoring and reporting, and the operation of the inmate trust accounting system. Bureau staff also provides assistance with radio, telecommunication, vehicles and infrastructure planning and construction.

Highlights:

- Met the Office of the State Auditor deadline for the Department's financial audit and received an unqualified, or "clean," opinion; received non-material audit findings.
- Met the statutory deadlines for preparing and submitting the fiscal year 2012-2013 operating budget and fiscal year 2013-2014 budget request to the State Budget Division and Legislative Finance Committee.
- The Department's total appropriated budget for FY13 increased 2.7 percent to \$288 million.

FY13 accomplishments:

Continued to monitor the department's budget closely to reduce costs

Processed 13,626 payment vouchers 5,631 purchase documents, 17 professional service contracts and 26 inter-governmental agreements, joint powers agreements and memorandums of understanding.

Central New Mexico Correctional Facility

Installed new door controls for cell doors in housing units

Reinforced exterior security fence

Installed new HVAC units for Administration and Support Buildings

Western New Mexico Correctional Facility

Installed new stun fence to replace antiquated sensors

Installed three modular building to use for class rooms and training

Worked on the design for the new roof for building F

Southern New Mexico Correctional Facility

Installation of new HVAC System for all housing units

Refurbished gym floor and replaced worn out floor

Roswell Correctional Center

Completed the HVAC system for the administration building and support buildings

Installed a new water treatment facility and piping system

Springer Correctional Center

Installed new up-to-date grease trap for the kitchen

Installed new HVAC system for the gymnasium

Penitentiary of New Mexico

Installed new water line for County water hook up

Central Office Academy

Replaced old and failing AC units for the IT room

Moved/Set up a prefabricated modular building to be used for staff housing at the academy

Built a new training smoke house for cadet training



FY13 General Fund Operating Budget		
(in thousands of dollars)		
Expenditure Category	GF Operating Budget Amount	% of Total
Salaries and Benefits	\$114,781.0	43.2%
Contractual Services	\$46,564.8	17.5%
Other	\$104,348.2	39.3%
Total	\$265,694.0	100.0%

Expenditure Categories as a Percent of Total General Fund Budget

Division Operating Budget			
July 1, 2012 through June 30, 2013			
(in thousands of dollars)			
Division	Operating Budget	FY13 Expenditures	FTE
Administrative Services	\$4,686.9	\$4,490.6	59
Information Technology	\$3,717.9	\$3,689.2	31
Adult Prisons (IM&C)	\$238,926.2	\$233,059.3	1902.5
Training Academy	\$3,154.6	\$3,170.4	22
Corrections Industries	\$3,973.8	\$3,351.6	34
Probation and Parole/CC	\$33,521.1	\$30,834.1	399
Total	\$287,980.5	\$278,595.2	2,447.5

Prison Operations and Inmate Services

July 1, 2012 through June 30, 2013

(in thousands of dollars)

Prison/Service	Operating Budget	Expenditures	FTE
Central New Mexico Correctional Facility	\$31,981.8	\$32,659.4	477.0
Penitentiary of New Mexico	\$29,901.0	\$28,732.5	468.0
Roswell Correctional Center	\$5,381.8	\$4,755.2	81.0
Southern New Mexico Correctional Facility	\$20,421.1	\$20,589.1	325.0
Springer Correctional Center	\$6,892.9	\$6,108.1	104.0
Western New Mexico Correctional Facility	\$12,086.1	\$11,623.4	192.0
Sierra Blanca Women's Correctional Center	\$54.9	\$27.0	1.0
Private Prisons	\$73,607.0	\$76,418.5	41.0
Health Services- Addictions	\$51,641.6	\$45,647.3	108.0
Recidivism Reduction	\$391.1	\$414.4	4.0
Education Bureau	\$6,566.9	\$6,084.4	101.5
Total	\$238,926.2	\$233,059.3	1902.5

*Prison operations and inmate services are part of the Adult Prisons Division

The original operating budget was realigned to meet actual expenditures at year end.



The **Information Technology Division (ITD)** is responsible for providing the highest quality technology-based tools and services to create and maintain strong information technology systems to support agency staff and promote agency efficiency and accountability. ITD is divided into five sections - Infrastructure, Applications, Project Management, Business Analysis and Database. This structure supports the alignment of Information Technology with the goals of the business. In FY13, ITD started the work toward creating a Research Analysis section.

Information Technology

The Infrastructure section provides daily technical support to over 2,400 users statewide in both prison facilities and probation and parole offices. The Application section is responsible for the design, development, implementation, maintenance and operations of NMCD applications. NMCD's main application, Criminal Management Information System (CMIS), tracks over 26,000 offenders from intake to successful community reentry and reintegration. The Project Management Office (PMO) is responsible for execution and delivery of projects, soliciting business solutions, executing governance and control, communications throughout the organization and ensuring successful project delivery. The Business Analysis section consists of business analysts who elicit and document needs based on business processes and translate them into specific and identifiable requirements that can be developed to enhance existing systems or create new systems. The Research Analysis section will be responsible for designing to planning, organizing and conducting research and evaluation programs and services provided by the Department. The section will research and apply new or expanded knowledge in the criminal justice field by exploring and defining problems, planning the approach for the study, data analysis, results interpretation, documenting and reporting findings and recommending program and technological changes. The Database section is responsible for the development and design of database strategies, monitoring and improving database performance and capacity, and planning for future expansion requirements for databases.

Highlights

- Replaced over 250 computers at Central Office and Prison Facilities statewide.
- Replaced end of life telecommunication switches with lifetime warranty switches.
- Replaced end of life telecommunication switches at RCC and SNMCF.
- Implemented new video surveillance technology at Central Office and CNMCF.
- Purchased and migrating Sophos Antivirus suite for all desktop and servers statewide.
- Implemented Dell KACE tool for inventory, service desk and patch management.
- Security assessment performed on internal and external network.
- Established announcement TVs throughout all six prison facilities.
- Implemented Everbridge notification system for weather delays and emergencies.
- Migrating physical to virtual servers.
- Migrating old HP backup solution to Commvault for solid backups to disk.
- Upgraded Active Directory to 2008 R2.
- Upgraded SQL Servers to SQL 2008.
- Worked toward the creation a new Research and Analysis section within the division.
- Developed Goodtime and Sentencing module for CMIS.
- Trained employees in SAP Business Objects.
- Implemented IAPro investigative tool for the Professional Standards Bureau.
- Completed an interface and data extraction project with the Workforce Solutions Department.
- Completed an interface and data extraction project with the Human Services Department for their ASPEN project.



General Counsel

The **Office of General Counsel** manages all legal affairs for NMCD. The Office provides legal advice on a wide variety of topics to NMCD administrators as well as to employees in the field. It also provides legal representation to NMCD or its employees in several types of cases, including employment and labor law, civil rights, tort claims, judgment and sentence interpretation issues, and miscellaneous civil and criminal matters.

Attorneys in the Office of General Counsel also provide training to correctional officer cadets on a regular basis and specialized training to other employees on an as-needed basis. The Office also reviews and approves professional services agreements and is involved in negotiating many of NMCD's most important contracts. Additional responsibilities include reviewing and approving NMCD policies and procedures, providing responses to requests made pursuant to the Inspection of Public Records Act, responding to numerous subpoenas, and supervising NMCD's Equal Employment Opportunity officer.

Highlights:

- Represented NMCD in 4 disciplinary arbitrations, and in 14 State Personnel Board appeals of employee disciplinary actions
- Defended NMCD in 23 inmate pro se civil law-suits
- Represented NMCD's interests at the New Mexico Sentencing Commissions' Legislative and Sentencing Reform Committees
- Prepared a written bill analysis for each of the more than 250 bills impacting NMCD during this year's 60-day legislative session
- Reviewed, gathered documents, and responded in writing to more than 160 Inspection of Public Records Act ("IPRA") requests
- Negotiated and drafted a Memorandum of Understanding with the Administrative Offices of the Courts outlining the criteria for placement and placement of certain Magistrate Court misdemeanor offenders on probation with the NMCD Probation and Parole Division



The Training Academy Division is responsible for the recruitment, assessment, selection, and training of all new Correctional Officers (CO) and Probation/Parole Officers (PPO). In January 2013, the correctional and probation/parole officer academies were merged to create a corrections professional academy, with the intent to build long lasting relationships and tear down the silos which existed within the two officer academies.

Training Academy

The common core competencies shared between correctional officers and probation/parole officers were identified and are delivered in a joint setting. Training on specific job competencies are delivered separately to CO and PPO cadets. Joint training creates more well-rounded corrections professionals and fosters mutual respect between the two Divisions.



The Training Division completed a job task analysis for both COs and PPOs for the purpose of reviewing and updating the academy curriculum. Personnel from the two divisions provided input for the analysis. The data collected will be the backbone of the new curriculum, which will be used in fiscal year 2014. The new curriculum represents the latest in corrections best practices.

The **Leadership Development Institute** (LDI) officially debuted in 2013. The roll out included several one day leadership presentations by Secretary Marcantel at all the facilities and probation/parole regions throughout the State.



The Advanced Training Section was reinvented and tasked with the review and rewrite of NMCD's firearm policy, firearms program, and qualifications courses. The new policy consolidates all of the existing firearms policies and clearly defines the roles and responsibilities of the divisions covered by the policy.



Our partnership with the United States Department of State to train International Correctional Instructors continues to be a huge success. We have transitioned from training Federal correctional professionals in Mexico to training State-level correctional professionals. In addition, we offer a two-week-leadership training course to top level correctional managers in Mexico as part of our LDI.

In an effort to increase recruitment efforts and fill vacancies, the Training Division developed a mentorship program for FY14, which allows facilities to hire cadets prior to sending them to the academy. This will offer the facilities the opportunity to hire staff on the front end and lessens the chance that potential applicants will find work elsewhere while they wait for an opening in the academy. In FY14, the number of satellite academies will increase to target areas of the state that have a difficult time recruiting.

The **Corrections Industries Division (CID)**, an agency within the New Mexico Corrections Department, was established by an act of the New Mexico Legislature in 1978. As a business, Corrections Industries is committed to maintain and expand inmate work training programs which develop marketable skills; instill and promote positive work ethics; minimize inmate idleness and reduce the tax burden of the Corrections Department.

CID is a unique blend of business and government, using private industry tools and techniques to provide a public service. The Division is financed through a revolving fund, from which all operating expenses are paid. Operations within the correctional facilities are supported by sales to state agencies, schools, county and local governments, and not-for-profit organizations. Hundreds of inmates gain work experience and training as they produce high quality, competitively priced products. The Division currently employs 14 staff and supervisory personnel to manage an average of 100 inmates in 10 programs at four different facilities around the state.

The state.

The Corrections Industries Division is governed by an oversight commission with advisory authority. The Commission's seven volunteer members are appointed by the governor with the advice and consent of the New Mexico Senate for staggered terms of four years or less; the governor designates one member as the chair.

Programs include:

Central New Mexico Correctional Facility in Los Lunas

- Furniture/Custom Furniture
- Farm Operations
- Distribution/Warehouse
 - Mattresses

Guadalupe County Correctional Facility in Santa Rosa

- Print Shop

New Mexico Women's Correctional Facility in Grants

- Textiles
- Call Center

Western New Mexico Correctional Facility in Grants

- Plastics
- Cleaning Products
- Textiles

2012-2013 Members:

George Marquez, Chair, Bluewater, NM

Jay Armijo, Williamsburg, NM

Nick Brown, Clayton, NM

Harold Foreman, Las Cruces, NM

John Serrano, Santa Rosa, NM

Christine VanNorman-Tucker, Corrales, NM

Vacancy

CORRECTIONS INDUSTRIES DIVISION



Corrections Industries Future Programming:

With the decline of state budgets and the increase in fiscal responsibility, Industries has seen a sharp decline in sales - particularly in furniture and service contracts. The decline has forced Industries to take a second look at current programs.

As part of the mission of Corrections Industries, it will continue to search for new programs to provide transferable skills and viable training for inmates and to prepare them for employment upon their release from prison.

CID worked with the Penitentiary of New Mexico to begin the renovation of the "Old Main" at PNM. "Respecting Our Past to Create a Better Future" was the theme embraced by both the staff and the visitors to revitalize the sight of the tragedy on February 2, 1980, when inmates overpowered correctional officers kicking off a deadly riot. Thirty three inmates were killed by fellow inmates. More than 90 other inmates received serious injuries. Fourteen officers were held hostage. The killing, burning and flooding lasted 36 hours.

FY14 Goals:

In FY14 the building will be cleaned, some of the walls repainted and a new reflection garden will be constructed to replace the weeds and debris in the old visiting yard. Public tours are slate for October .

CID will team up with the Recidivism Reduction Division to begin the "Equine Rescue" program at the Springer Correctional Facility. This program is designed to have inmates who are honorably discharged veteran to work with horses that have been abused or abandoned and prepare them for adoption.



CID will also partner with Keefe Products to start a canteen program at all of the state-owned facilities. The pilot program which kicked off at the Penitentiary of New Mexico in Santa Fe will provide 10 to 15 inmate positions. Commission proceeds from the program will be used to pay for inmate programming, reducing the burden to taxpayers.

CID has also installed two greenhouses at the farm at the Central New Mexico Correctional Facility in Los Lunas and in the spring will begin growing vegetables and fruits to work with the private food provider to offset some of the costs.

A new partnership with the Facilities Management Division of the General Services Department will provide 10 inmate with hands-on training and experience in landscaping while keeping State buildings and grounds maintained.

With a private partner, CID will move forward with a solar panel program at Southern New Mexico Correctional Facility in Las Cruces. The photovoltaic program will provide a 2.0 megawatt system which is designed to reduce the price of electricity to the facility and provide inmates a certificate program through New Mexico State University.

By the end of the fiscal year, CID also hopes to expand the landscaping program with partnerships with the City of Albuquerque and the State museums. New sustainability programs are also scheduled to be started, including a bio-fuel diesel program and gardening.



Adult Prisons



The **Adult Prisons Division** provides administrative oversight to six state-operated and four privately operated prisons. Adult Prisons oversees prison security systems, emergency preparedness, the Records Bureau, the Classification Bureau, the Security Threat Intelligence Unit, as well as the Health Services Bureau, which includes mental health and addiction services programs.

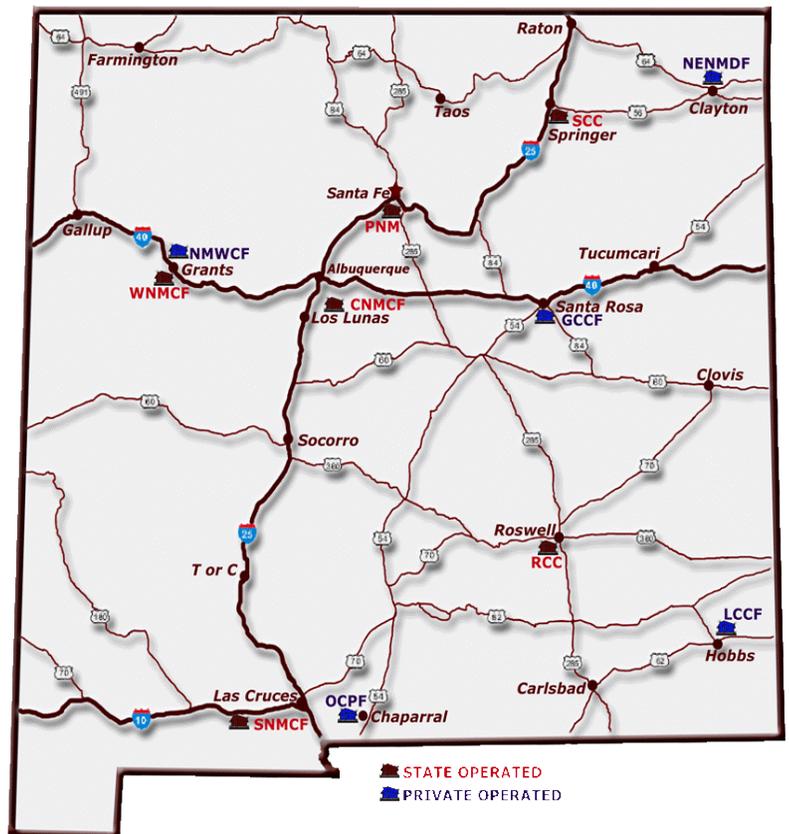
During 2012-2013, the Department's inmate population experienced a slight increase in the average daily population. In 2011-2012, the average was 6,678 and the daily female offender population increased to 628. In 2012-2013 the overall average daily population increased to 6,745 and the female offender average increased to 636. Although there was a slight increase, the inmate population continues to remain below capacity. Prisons continue to meet public and institutional safety needs.

The Department continued its commitment to emergency preparedness by maintaining the emergency response team, specifically trained to respond to severe emergencies. The Special Operations Response Team (SORT) is made-up of correctional officers from state facilities. The team responds to emergency situations at both state and privately operated prisons.

Three prisons were scheduled for accreditation by the American Correctional Association (ACA) during FY13: the Springer Correctional Center (SCC); Northeast New Mexico Detention Facility (NENMDF) and the Guadalupe County Correctional Facility (GCCF). Accreditation through ACA ensures that the New Mexico Corrections Department maintains the highest level of professionalism in the industry, while safeguarding the health, safety and legal rights of inmates. All three received passing scores: SCC 99.3%; NENMDF 100% and GCCF 100%.

The Adult Prisons Division (APD) continued offender assessments using the Correctional Offender Management Profile for Alternative Sanctions (COMPAS) assessment tool and refined the Department's Offender Management Program (OMP), a critical part of the Department's computer system, CMIS. APD also centralized and consolidated its records and classification bureaus under one office called Offender Management Services based out of Santa Fe. This new office allowed APD to enhance the inmate intake and release process and added safeguards for detecting or preventing early or late releases.

Facilities Management Division made some significant progress with capital improvements at the Public Prisons. HVAC replacements, kitchen remodels and replacements of roofs are just a few of the significant projects that were completed during the fiscal year. Despite the challenges managers, supervisors and staff at the facilities have superbly kept the prisons safe and secure for staff, inmates and the public.



Guadalupe County Correctional Facility (GCCF)

Opened:	1999
Level:	III (Males)
Capacity:	601
Average Daily Population:	578
Reaccredited:	2013

New Mexico Corrections Department



The facility is owned and operated by the GEO Group, Inc. GCCF is a Level III medium-security prison, in Santa Rosa. The mission of the Guadalupe County Correctional Facility is to provide for public safety, as well as the safety of its employees and inmates, through a continuum of security, programming and reentry services. GCCF continues to expand its vocational and academic programs, and provides offenders an accredited cosmetology class through the Luna County Community College and a weaving class through Mesalands Community College.

Highlights:

- Graduated nine inmates with associate degrees.
- Received a 100 percent score on the American Correctional Association re-accreditation audit.
- Awarded fourteen \$1,000 college scholarships to high school seniors.

The **Central New Mexico Correctional Facility (CNMCF)**, located in Los Lunas, is the largest prison in the state, housing offenders of every custody level, as well as serving as the intake and processing point for every male offender entering NMCD. The CNMCF Main facility includes the Reception and Diagnostic Center, Mental Health Treatment Center; the Long Term Care Unit for offenders with chronic health needs, a Geriatric Unit, the high security Alternative Placement Area. The Level II Unit houses low-risk inmates with medical or mental health restrictions and has a medical clinic to provide 24-hour medical care. The Level I Unit houses low-risk inmates that qualify for participation in off-site work programs that facilitate offender reentry into the community.

Opened:	CNMCF Main, RDC (1983), CNMCF Level II (1989), CNMCF Level I (1939)
Levels:	I, II, III, IV, V, VI (Males)
Capacity:	1,348 (includes space for two females in LTCU)
Average Daily Population:	1,162
ACA Accredited:	2012

Highlights:

- Replacement of HVAC systems in Housing Units 5A, 5B, 4A, 4B, 3A and 3B is ongoing.
- Planning for the renovation of the Main Kitchen continues.
- Working on upgrading of the fire suppression system.

The **Southern New Mexico Correctional Facility (SNMCF)** complex is located near Las Cruces, the second largest city in New Mexico. SNMCF Level III (main) facility includes of three different custody levels housing a capacity of 480 inmates; Level III General Population, Level IV Close Custody and the interim Level VI Segregation. The Level IV is close custody requiring increased supervision, small group controlled movement and intensive Security Threat Intelligence Unit (STIU) monitoring. The Level II facility holds a maximum of 288 inmates.

Opened:	1983
Levels:	II, III, IV, VI (males)
Capacity:	768
Average Daily Population:	706
ACA Accredited:	2011

Highlights:

- **JSU Kitchen Renovation Project** - Frequent failures in the F-Building food service area prompted the renovation of the kitchen mid 2011. Construction started early spring of 2013. The project scope included system replacement and renewing surfaces to enhance ease of maintenance and compliance with sanitary standards. The project is scheduled for completion in FY14. As part of the F-Building renovation project the HVAC and plumbing were replaced in that building as well.
- **Recreation Yards** - Three 15 thousand square foot recreation yards were constructed during the summer within the main recreation area to separate Level 3 and 4 inmates yet allow for multiple groups to recreate. The yards are constructed of 12' corrections-grade-chain-link fencing with razor ribbon along the top and a concrete anti-tunnel barrier along the bottom. Approximately 500' of concrete walkway connect the three areas.
- **Front Desk Movement** - A new reception desk was constructed in A-Building at the west lobby door removing A-Building from the secure perimeter and reducing the need for administrative staff and visitors to clear full security screening multiple times throughout the day. Additionally, it allowed for possession and use of cell phones within A-Building
- **Inner Perimeter Fence Upgrade** - Early in FY13, the facility installed a 10' corrections-grade-chain-link fence topped with razor ribbon on the main compound between G-Building and C-Building to separate Level 4 inmates in Housing Unit 1 from other inmates .
- **HVAC Project** - The Heating, Cooling and Ventilation Systems installed during the original 1983 construction exceeded its useful life. The equipment required constant repair and the early heat pump design was very inefficient. An engineering study of the facility HVAC was commissioned by Property Control Division and conducted by M&E Engineering beginning in 2008. That study confirmed all circa 1983 systems were in critical need of replacement. M&E then developed plans for replacement of all HVAC and rebuilding of plumbing chases in Housing Units 1A&B as well as 2A&B. The first phase of the retrofit project began in late 2008. As the construction neared completion in the first two units Housing Unit 3A&B were added to the project. The project is expected to significantly reduce energy and water use along with maintenance costs. The remaining support buildings are still operating on the circa 1983 equipment requiring the central boiler plant to continue operation until the remaining buildings are updated. The original study by M&E Engineering also found that the central plant was highly inefficient and at risk of failure and should be closed or the equipment replaced. Until the remaining support buildings are converted to stand-alone systems they are at risk of HVAC loss due to central plant failure. Additionally, operation of the central plant to service the few remaining buildings is very inefficient.



The **Penitentiary of New Mexico (PNM)** is a facility for adult male offenders, and is located south of the State's Capitol along the old Turquoise Trail. PNM is the home of the Department's only super-max facility, housing the highest security classification of offenders in the state of New Mexico. The PNM Complex comprises three facilities: Level-II, a minimum-restrict unit, Level-IV/V and Level-VI, which house the highest security classification of offenders. The Penitentiary of New Mexico continues to maintain its national accredited status by the American Correctional Association and continues to intensify its efforts to achieve the mission of the Corrections Department by providing a balanced system approach to corrections from incarceration to community-based supervision with training, education, programs and services that provide opportunities for offenders to transition to communities. The Main unit was closed in 1998, as a result of the termination agreement of a federal court order known as the Duran Consent Decree, but continues to serve as a multi-agency tactical training area.

Opened:	1985, 1987 and 1990
Levels:	II, IV, V and VI
Capacity:	864
Average Daily Population:	852
Reaccredited:	2012

The **Roswell Correctional Center (RCC)**, located outside Hagerman, was established in 1978 as a Level I prison, but expanded to include Level II offenders in response to population growth rates. In 2004, NMCD's first DWI treatment unit was established at RCC and is capable of housing and providing treatment for up to 100 inmates. The American Correctional Association audited the facility for re-accreditation in August 2012 and giving the facility a passing score of 97.8. The officers and staff of RCC are committed to providing public safety by operating a professional corrections system that provides rehabilitative programs for successfully returning offenders to the community.

Opened:	1978
Level:	II (Males)
Capacity	340
Average Daily	
Population:	306
Reaccredited:	2012

Highlights:

- Graduated 37 inmates from Phase III of DWI Therapeutic Community program and graduated 10 inmates from Phase IV.
- Graduated 39 inmates with GED.
- 1 inmate obtained his Associate's Degree from ENMU-Roswell.
- Graduated 6 inmates from the welding program with American Welding Society. (2 of those inmates completed the highest certification level possible).
- 78 inmates completed vocational computer courses.
- Trained offenders as volunteer firefighters for the RCC District Eight Firehouse, known as "The Fighting Eighth".

The **Western New Mexico Correctional Facility (WNMCF)** is a multi-custody-level facility located in Grants New Mexico for Level II and Level III inmates. WNMCF provides a continuum of vocational training services self-improvement programs and education opportunities that promote offender reentry into the community. WNMCF is committed to providing public safety by operating a safe, secure and accredited correctional facility that serves the safety and wellbeing of the people of New Mexico. The facility is scheduled for reaccreditation in FY14.

Opened:	1984
Levels:	II & III
Capacity:	440
Average Daily Population:	388
Reaccredited:	2011

Highlights:

- Graduated 40 inmates from Moral Recognition Therapy, nine from Moral Recognition Therapy Domestic Violence, 18 from Charting a New Course and 30 from Introduction to Computers.
- Completed a Local Academy resulting in the graduation of 10 new Correctional Officers
- WNMCF SORT team assisted NMSP and Cibola County Sheriff's office in the search and rescue of a lost teen.
- WNMCF staff assisted Grants PD with security during the Fire and Ice Motorcycle Rally.
- Started preparing for the ACA pre-audit reaccreditation activities leading up to the ACA reaccreditation in June 2014.
- Conducted town hall meetings with all the staff inmates promoting the Departments Core Values and Oath and announcing new program and policy changes.
- In FY14, 12 cadets are scheduled to participate in the first Correctional Officer Mentorship Program.

The **Lea County Correctional Facility (LCCF)** is a privately operated Level III medium-security prison managed by the GEO Group, Inc. located in Hobbs. In operation for 15 years, LCCF's mission is to provide correctional security consistent with sound correctional practice, providing programs that contribute to the reentry of offenders into the community. LCCF has successfully achieved re-accreditation by the National Commission on Correctional Health Care and the American Correctional Association.

Opened:	1998
Level:	III (Males)
Capacity:	1266
Average Daily Population:	1138
ACA Accreditation:	2012

Highlights:

- Began providing direct/live feed video college courses from New Mexico Junior College to the inmates.
- Awarded ten \$1,000 college scholarships to Lea County High School Graduates.
- Raised \$17,000 for the Relay for Life.
- Provided thousands of hours of community service labor to the local schools and non-profit organizations.
- Enrolled 40 inmates in the NMJC Associates Degree Program.

The **Northeast New Mexico Detention Facility (NENMDF)**, operated by the GEO Group Inc., is a Level III medium-security facility located in Clayton. NENMDF is committed to public safety that contributes to the safety of its employees, inmates, and community. NENMDF offers classes in Pre-GED, English as a Second Language, Special Education and Adult Learning Assistance, as well as PC MOUS, PC Maintenance, Automotive Technology, and Building Trades in its Vocational Program. A post-secondary program through Mesalands Community College offers college-level educational opportunities to inmates. Pre-release classes are offered to reduce recidivism. The Wind Energy Classes are offered online. NENMDF continues to improve the facility's operations by contributing to the rehabilitation of offenders.

New Mexico Corrections Department



Opened:	2008
Level	III (Male)
Capacity:	625
Average Daily Population:	622
Reaccredited:	2013

Highlights:

- Graduated nine inmates with Associate Degrees from MesaLands Community College.
- Inmates contributed to community improvement projects by refurbishing two dinosaur statues for the Clayton Chamber of Commerce (these dinosaurs are major tourist attractions that draw people into the community); landscaping the Clayton Golf Course; helping the Police Department haul away debris during Clayton Clean-up Week; cleaning Clayton Lake State Park following the annual Trout Derby; and continuing the restoration of the historic downtown Luna Theatre. Refurbishing the Herzstein Memorial Museum.
- Awarded ten \$1,000 scholarships to local graduating high school seniors in 2013.
- The facility's major scholarship fundraiser, the Rabbit Ear Run, included a professional and novice rodeo, bike rodeo, and Texas Hold 'Em tournament in addition to the original motorcycle poker run. We have an Annual Golf Tournament fundraiser.

New Mexico Women's Correctional Facility

The New Mexico Women's Correctional Facility (NMWCF), owned and operated by the Corrections Corporation of America, is the longest operating private facility for New Mexico Corrections Department inmates. NMWCF is a multi-custody facility located on the eastern edge of Grants, New Mexico and provides for public safety by operating a safe, secure, constitutionally sound and accredited correctional facility for adult female offenders committed to the New Mexico Corrections Department.

Opened:	1989
Levels :	Level I, II, III, IV, V, VI
Capacity:	668 (Women)
Average Daily Population:	616
Reaccredited:	2012

Highlights:

Physical plant improvements:

- G unit area: Reroofed G1 through G6; removed ceiling vents and added one sky light in the day room area of each pod.
- PREA Regulation upgrade: Raised the toilet stall walls from 1 to 2 feet; added a privacy curtain and shower curtains to each shower stall; installed stall doors.
- Adding a steal guard (shield) to the entrance side of the door & a guard to the inside cover the locking mechanism to each accessible door to an inmate.
- Kitchen: added a new dishwasher; added two new 4 well serving lines in kitchen
- Added 25 new double steel bunks thru out the facility and extra outlets were installed at various locations
- Added razor wire to the outer perimeter fence upper fence area around the entire facility.
- Installed Cameras
- Added a monitor outside west dining hall door in property to monitor A and G Laundry
- Women in Healing Hearts Dog Obedience program served 30 adult dogs and 20 puppies in 2013.
- Approximately 300 women participated in Project ECHO using 10 facilitators in 10 sessions throughout the facility, including RDC.
- 48 Women completed the Re-Entry Program, 75 completed Microsoft, 88 completed Breaking Barriers, 14 completed MRT, 29 completed Vet-Tech, 11 completed Parenting, 22 completed Tutor Training, and 56 level gains in Math or Reading
- Started best practice by combining Adult Basic Education with both Microsoft and Vet-Tech.
- Critical Incidents increased from 34 in FY 2012 to 98 FY 2013.
- Inmate Misconduct Reports increased from 1,473 in 2012 to 1,887 in FY13.
- Awarded 28 GED
- New Transitional Pod of 29 to prep inmates for release started in September.
- Entire Education Staff attended Recidivism Conference in November.
- 140 DADA dogs donated to Grants PD, Laguna PD, Roberta's Place, Cibola County Sheriff, NMDOC and the Legislators.
- Approximately 1,500 scarves will be donated to local schools for Christmas.
- Donations continue to be made annually to Locks of Love.
- Fitness/Wellness Pod started In October.
- Faith-Based Pod moved and increased from 20 to 46 inmates started in September.
- Real Talk peer education introduced to the facility - a six week peer education program addressing inter-personal violence. The program was piloted in RDAP in October.
- Activity Porters assigned to pods for evening activities such as exercise and card tournaments.
- Community Beautification Crew- inmate work crews have assisted with Grants High School, Knights of Columbus, City of Milan, and sandbagging for the flood.
- Working on a new school release program to begin in 2014 for inmates eligible to enroll in college. At this time we have 4 inmates eligible.



The **Springer Correctional Center (SCC)** consists of 36 buildings on 40 acres and is located 2.5 miles west of the town of Springer on State highway 468. SCC began operations as an adult Level I and Level II facility with 25 offenders in 2007. Since then, the offender population at SCC has grown to nearly 280 offenders. To better serve the offender population, the prison has expanded offender programs to include substance abuse treatment and work skill development opportunities.

Opened:	2007
Levels:	I, II (Males)
Capacity:	296
Average Daily Population:	250
Reaccredited:	2013

Highlights:

- Started the repair of Housing Unit 1 roof.
- Started the process to repair the facility generator to set the stage for repair of the transfer switch.
- 30 inmates completed their GED.
- 30 inmates completed the cognitive program: Charting a New Course
- 34 Inmates completed C-Tech (Telecommunications) course.
- 14 Inmates completed Food Service Management.
- 17 Inmates completed NCCER Electrical Core Curriculum and level 3.
- One Inmate completed NCCER Electrical Level 2 course.

The **Otero County Prison Facility (OCPF)** is a private prison operated by Management and Training Corporation located in Chaparral, New Mexico. OCPF has been in operation for 10 years and houses a variety of Federal, State, and County inmates. OCPF has successfully achieved accreditation and re-accreditation by the Correction Educational Association (CEA) and the American Correctional Association (ACA).

Opened:	2003
Level:	Medium and NMCD Level II and III
Capacity:	1,420 (320 NMCD)
Average Daily Population:	1,115

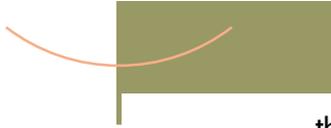
Highlights:

- Awarded 11 scholarships (\$1,000 each) to local Otero County High Schools.
- Provided college-level classes through Mesalands Community College.
- 262 inmates completed their INEA certifications.
- 96 inmates completed their GED certifications.
- Started the NMCD Sex Offender Treatment Program.
- In conjunction with the United States Army, Ft. Bliss, OCPF completely refurbished a mobile home in Chaparral for a lady and her children.
- Each year the facility conducts an Angel Tree to provide Christmas presents for needy children, contributes to Toys For Tots and conducts many fund raisers for Special Olympics.



The **Probation and Parole Division's** (PPD) strategic objective is to promote public safety by enforcing probation and parole requirements through the implementation of evidence-based assessment tools and rehabilitative programs. Probation and Parole provides offenders with opportunities to succeed as they transition back into society, and promotes proactive community supervision for all offenders, especially in special needs or high risk.

Probation and Parole



Specialized caseloads such as intensive supervision, extreme high risk, sex offenders, community corrections, and gender specific have proven invaluable for effective supervision of offenders that require additional attention. The officers that are assigned to carry these unique caseloads receive specialized training that enables them to identify, address and most effectively meet the special needs of

these high-risk and high-needs offenders. In FY13, PPD assisted over 19,000 offenders in becoming law-abiding citizens.

The Division has 399 positions distributed among five regions, 36 district offices and five sub-offices throughout the state. The Regions are in Albuquerque (two), Santa Fe, Roswell and Las Cruces. The agency held three PPD Academies, graduating 49 officers. Overall, in fiscal year 2013 PPD hired 53 new staff. A total of 55 staff separated from the agency; of those 43 were Probation Officers.

Standard supervision handles multi-faceted offenders ranging from non-violent property crimes to violent high-risk gang and sex offenders. The caseloads for standard supervision averaged 121, with some offices having upwards of 150 cases per officer due to staff vacancies. Probation/Parole is reviewing current practices and aggressively filling vacancies to alleviate the strain of high-risk offenders on standard supervision officers.

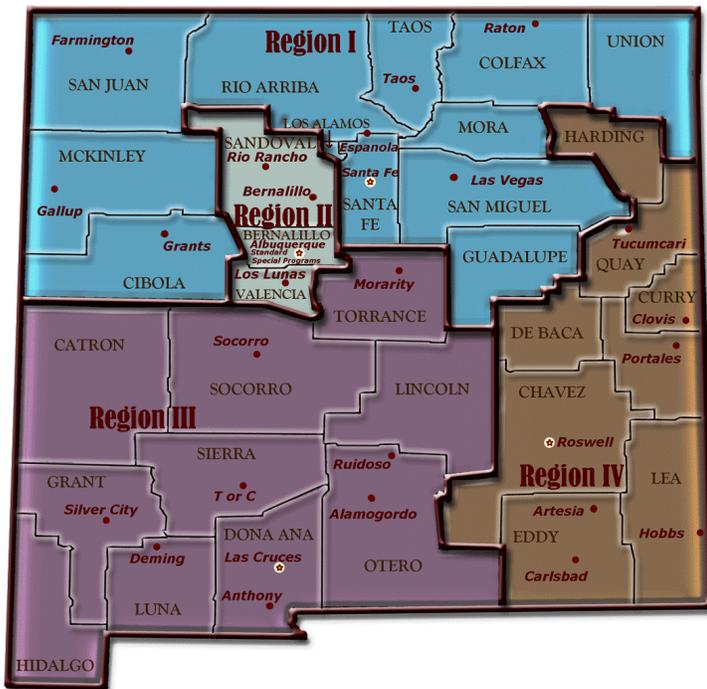
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In FY13, more resources were placed into reentry services, including five full-time-dedicated staff. PPD expanded housing and residential substance treatment services for offenders on supervision, spending \$2.2 million.

During fiscal year 2013, PPD replaced 104 armor vests; completed the statewide deployment of upgraded computers, and certified two instructors on the Remington and Glock armor.

The agency is exploring the possibility of expanding the bed capacity at the Men's Recovery Center from 74 beds to 204 beds. The capacity for the Women's Recovery Academy is 48 beds. These state-run programs provide residential substance abuse treatment for up to six months.

The agency continues to work on increasing the salaries for Probation and Parole Officers, which are significantly lower than other Probation and Parole agencies in the State of New Mexico and several surrounding comparative states. We look forward to 2014 and the many opportunities we will have to make our communities safer and expand services to the offender population.



REGION I

Average Number of Offenders Super-	3,043
Average Number of Parolees	204
Average Number of Probationers	2,839
Average Number High-Risk Offenders	696
Average Community Corrections	157
Average Sex Offenders	121
STATISTICS	
Pre-Sentence Reports	45
Post-Sentence Reports	1,086
In-State/Out-of-State Investigations	384
Violation Reports	1,673
Executive Clemency Applications	4
Hearings	2551
Parole Plan Investigations	551
FEES COLLECTED	
Restitution	\$113,028.32
Supervision Fees	312,454.29
GPS Fees	\$25,560.63
GPS Lost/Damaged	\$1,786.26
Community Corrections	\$6,695.00
Other Fines, Fees, DNA and Court Costs	\$79,944.26
TOTAL:	\$539,468.76

Highlights:

New Mexico Corrections Department



Active participant in the Northern New Mexico Drug Interdiction Summit Implementation Team developing a strategic plan that (1) represents the interests of the community; (2) is responsive to the drug problems in Northern New Mexico; (3) incorporates the recommendations developed at the Northern New Mexico Drug Summit; and (4) advances the strategic objectives of key stakeholders.

Coordinated and hosted numerous Job Fair/Trainings for clientele in Region I, in conjunction with Eagles Unlimited designed to assist offenders currently on parole or probation by providing job search training from the Department of Labor. Sustainable employment is a must in order for offenders on community supervision to be successful and become contributing members of society.

Worked diligently in collaboration with Northern New Mexico Law Enforcement Agencies to provide community supervision and awareness at major events throughout the Region; Fiestas in Las Vegas, Taos, Espanola, and Santa Fe, Fire and Ice Bike Rally in Grants; Red River Bike Rally; Annual Burning of Zozobra in Santa Fe; and numerous Car Shows in Espanola.

Established an Employees Club who committed themselves to community service by collecting over 2,000 cases of water for the flood victims in New Mexico; as well as \$900 for Breast Cancer Awareness; also participated in the Big Brother Big Sister Bowl-a-thon our team was awarded first place for team spirit.





Highlights:

- Probation/Parole Officers volunteered to patrol the New Mexico State Fair and the Annual Balloon Fiesta to aid in community safety.
- Staff throughout the Region has committed themselves to community service with non-profit organizations such as, the Law Enforcement Torch Run; Big Brothers Big Sis-

REGION II Standard

Average Number of Offenders Super-	4,724
Average Number of Parolees	129
Average Number of Probationers	4,595
Average Number High-Risk Offenders	635
Average Community Corrections	0
Average Sex Offenders	0
STATISTICS	
Pre-Sentence Reports	332
Post-Sentence Reports	4,293
In-State/Out-of-State Investigations	817
Violation Reports	2,843
Executive Clemency Applications	8
Hearings	2,987
Parole Plan Investigations	662
FEES COLLECTED	
Restitution	\$128,178.73
Supervision Fees	\$365,595.14
GPS Fees	\$125.00
GPS Lost/Damaged	\$0
Community Corrections	\$3,597.00
Other Fines, Fees, DNA and Court Costs	\$97,719.97
TOTAL:	\$595,215.84

ters Bowl-a-thon; making Strides against Breast Cancer Walk, Muscular Dystrophy Association and Run for the Zoo.



- Working on the full implementation of Project GPS (Geographical Proactive Supervision) in FY14. Multiple law enforcement agencies, community volunteers and Region staff and anticipated to participate in neighborhood patrols on various days and evenings to connect with the community and provide an additional layer of community safety.



Highlights:



REGION II Special Programs

Actively raised money and participated in charitable events to include the annual Special Olympics Law Enforcement Torch Run, the Making Strides against Breast Cancer walk and the Big Brother's Big Sister's Bowl-a-thon. Raised money in support of Breast Cancer Awareness month where-by proceeds were donated to the Susan G. Komen Foundation.

Coordinated Community Service projects within downtown Albuquerque, the Village of Los Lunas and the City of Albuquerque to use Offenders in a positive and resourceful manner. The projects allow the Offender population to give back to their



community, provide a structured environment to accomplish court-ordered community service, improve the look of their community and enhance partnerships with local businesses and residential neighborhoods.

Staff are recognized for their outstanding job performances and are celebrated each year during a nationally recognized Community Supervision Appreciation Week. Staff established an Employee Club that is committed to raising money throughout the year to assure a meaningful and successful event.



Average Number of Offenders Supervised Monthly	2,648
Average Number of Parolees	437
Average Number of Probationers	2,211
Average Number High-Risk Offenders	1,155
Average Intensive Supervision	268
Average Community Corrections	432
Average Sex Offenders	211
STATISTICS	
Pre – Sentence Reports	94
Post Sentence Reports	533
In-State/Out-of-State Investigations	599
Violation Reports	1,651
Executive Clemency Applications	2
Hearings	2,418
Parole Plan Investigations	2,995
FEES COLLECTED	
Restitution	\$39,985.64
Supervision Fees	\$187,175.43
GPS Fees	\$23,980.00
GPS Lost/Damaged	\$957.63
Community Corrections	\$15,814.00
Other Fines, Fees, DNA and Court Costs	\$69,582.28
TOTAL:	\$337,494.98

REGION II - STANDARD - ALBUQUERQUE
WEARING OF THE PINK
10/24/2013



Department Secretary Marcantel established a community partnership called Project GPS with the Albuquerque Downtown Action Team (DAT) where Probation/Parole Officers will conduct foot patrols in the downtown area to combat crime, identify and deter offenders and establish positive working relationships with local businesses. The goal is that Project GPS' success will lead to an Offender Community Service Project specifically contributing to beautifying and improving the downtown community.

Region II Officers worked in collaboration with local, county and state law enforcement agencies to promote public safety and awareness by their participation in the State Fair and the Balloon Fiesta.



Officer's actively participated in Operation Safe Streets on Halloween night in Bernalillo, Valencia and Sandoval Counties working in partnership with local law enforcement, U.S. Marshals and Department of Homeland Security targeting Sex Offenders.



REGION III

New Mexico Corrections Department



Average Number of Offenders Supervised Monthly:	3,592
Average Number of Parolees	313
Average Number of Probationers	3,279
Average High-Risk Offenders	738
Average Community Corrections	97
Average Sex Offenders	123
STATISTICS	
Pre-sentence Reports	472
Post-sentence Reports	177
In-State/Out-of-State Investigations	679
Violation Reports	1,754
Executive Clemency Applications	10
Hearings	3,387
Parole Plan Investigations	704
FEES COLLECTED	
Restitution	\$173,906.57
Supervision Fees	\$380,887.70
GPS Fees	\$19,087.70
GPS Lost/Damaged	\$554.50
Community Corrections Fees	\$5,647.00
Other Fines, Fees, DNA and Court Costs	\$93,035.64
TOTAL:	\$673,119.11



Highlights:

- Raised \$2,000 (more than any other region) for breast cancer awareness. Bake sales, car washes, garage sale.
- Started a canned food drive to involve offenders in giving back to the community. Donations were collected up through Christmas and were divided between La Casa (domestic violence home) and the Road Runner Food Bank.
- Attended several town hall meetings in Dona Ana County and gave short presentation to the community explaining why PPD is an important part of the Law Enforcement community.



REGION IV

Average Number of Offenders Supervised	2,371
Average Number of Parolees	223
Average Number of Probationers	2,148
Average High-Risk Offenders	393
Average Community Corrections	38
Average Sex Offenders	113
STATISTICS	
Pre-sentence Reports	108
Post-sentence Reports	1,436
In-State/Out-of-State Investigations	637
Violation Reports	1,653
Executive Clemency Applications	5
Hearings	1,625
Parole Plan Investigations	594
FEES COLLECTED	
Restitution	\$90,888.35
Supervision Fees	\$478,041.13
GPS Fees	\$21,397.00
GPS Lost/Damaged	\$823.53
Community Corrections Fees	\$7,836.00
Other Fines, Fees, DNA and Court Costs	\$106,275.36
TOTAL:	\$705,261.37



Highlights:

- Region staff worked closely with outside law enforcement agencies, working fugitive apprehensions, and sex offender checks.
- Probation/Parole Officers volunteered to patrol their county fairs at various times to aid in community safety.
- Several staff members spoke at their local high schools and colleges regarding Probation and Parole role in their communities.
- Staff throughout the Region has committed themselves to community service or work with non-profit organizations. Examples: sitting on boards of the Opportunity House, Park and Recreation, Lea County Guidance Center, Eddy County and Roosevelt County DWI Council, Carlsbad Community Coalition/Domestic Violence, Eddy County Drug Task Force, Judicial Partnering meetings with various law enforcement agencies in Eddy County, Santa Cop, and coaching high school diving, children's city league basketball and T-ball. Participating in different church functions.



Operation "Hide & Seek" with help from Eddy County Sheriff's office, Carlsbad Police Department, PVDTF, US Marshals.

Portales staff participated in the "ICEOUT" operation that Portales Police Department performed arresting 15 out of the 17 Methamphetamines Traffickers.



Response Center

law en-
 The **Response Center** is a 24-hour unit staffed by Probation/Parole Officers. The services include responding to all general information and/or emergency calls, providing accessibility to offenders, enforcement, outside agencies and the public to make direct contact with Probation and Parole before or after normal business hours. The Response Center supervises minimum-assessed cases for the entire state. Offenders on minimum level of supervision report by phone monthly to the Response Center, during which they update the information and status of the offender and alert any concerns or issues to the assigned District, and Region. The Response Center assists with conducting agent/supervisor desktop audits, and statistical reports services to the Region Managers and District Supervisors statewide providing added case management support and office operations. The Response Center also provides real-time Global Positioning Systems (GPS) monitoring of all sex offenders released on parole and respond to any violations.

Interstate Compact

Received and handled general information or emergency calls	43,244
Initiated collateral contacts	11,313
Received and responded to electronic GPS violations	6,845
Sent email communications to officers, attorneys, courts	9,240
Entered information in department's database for field contacts	2,495
Conducted audits of offender information in database	1,525
Made telephone monthly reports by minimum supervision offenders	3,228
Made telephone contacts, separate from minimum supervision offenders calling in to report	1,260
Issued arrest orders and cancellations	3,937
The Response Center supervises yearly average minimum level offenders	269

ICAOS caseload on 12/31/12	2296
Accepted cases	1345
Rejected cases processed	76
Pending cases processed	220
Closed cases processed	1636
New Mexico Parole caseload on 12/31/12	274
Accepted cases processed	116
Rejected cases processed	15
Pending cases processed	26
Closed cases processed	183
New Mexico Parole to Detainer caseload as of 12/31/12	20
New Mexico Warrant caseload	131
"Warrants for Parole Violator" issued	342
Arrested in New Mexico	279
Arrested Out of State	54
Warrant to Detainer Caseload	58

The Interstate Compact Office (ICO) administers the compact on the Interstate Commission for Adult Offender Supervision (ICAOS); is responsible for transferring New Mexico parolees out of state; issuing warrants for New Mexico parole violators; and issuing detainers on New Mexico parolees arrested out of state on new criminal charges.

The ICO oversees the day-to-day operations between New Mexico and the compacting states that guide the transfer of offenders to assure continued and effective supervision, offender accountability, public safety and victim rights per ICAOS Rules using the Interstate Compact Offender Tracking System. The ICO is essentially the Parole Officer for New Mexico inmates seeking an out-of-state parole plan and initiate the compact transfer process. Upon the inmate's parole acceptance and release from custody, monitor parolee's departure, arrival, supervision progress, restitution and violations and take appropriate action. Monitor parole to detainer

plans. The ICO issues a "Warrant for Parole Violator" on New Mexico parolees who abscond from supervision, are arrested out of state on new criminal charges or New Mexico parolees transferred out of state via the compact who have violated the conditions of parole. The ICO issues detainers on New Mexico parolees arrested as a fugitive from justice or compact parolee arrested out of state on new criminal charges and monitor case for extradition.

Community Corrections

Community Corrections programs primarily serve offenders that are assessed as presenting as higher risk for reoffending and who have multiple barriers to success in the community. Individuals may present with chronic mental health needs, medical issues, chronic homelessness or multiple failures at completing substance abuse rehabilitation programs, among other matters. Community Corrections programs address behavioral health and life maintenance issues that have proven to be a challenge for these offenders in the past. Programs require close collaboration between Probation-Parole Officers and community treatment providers. Programs also serve to divert offenders who may otherwise be incarcerated. Community Corrections also serves as a release mechanism for high-risk high-needs offenders returning to the community after release from prison.

Highlights:

Managed the New Mexico Men's Recovery Academy (NMMRA) serving male offenders with substance abuse disorders. This is a mandatory six-month structured residential setting.

Managed the New Mexico Women's Recovery Academy (NMWRA) serving female offenders with substance abuse and mental health disorders, along with some females who desire reunification with their children. The NMWRA is a mandatory six-month residential treatment program. There is also a 12-bed halfway house on site for female offenders in transition.

Managed funding for all community-based treatment providers statewide, and interfaced with the New Mexico Behavioral Health Purchasing Collaborative and Optum-Health regarding quality of care to offenders.

Brought Transitional Coordinators (Reentry and Community Resource Specialists) under the supervision of the Community Corrections Administrative Office.

Audited treatment providers on performance.

Presented "Proactive Community Supervision" classes to cadets and officers to teach positive working relationships with offenders.

Taught "Mental Health First Aid" classes to Probation-Parole staff members who may be first responders to individuals in mental health crisis.

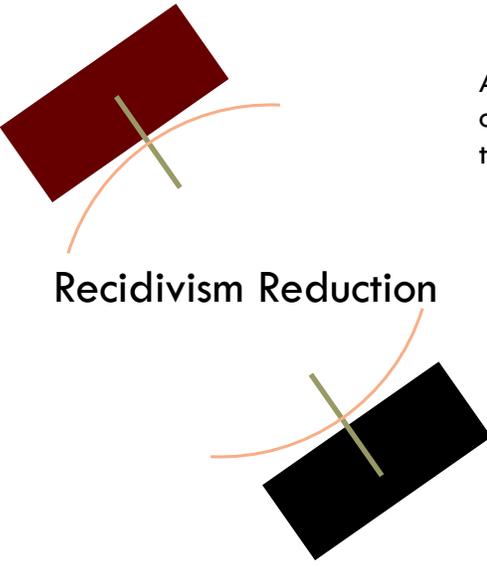
Sponsored job readiness seminars to assist offenders with interviews, job applications, and resume development.

Co-managed approximately \$150K Federal grant for high risk offenders returning to the community. Grant focused on employment, supplies, housing, education, and alcohol detection equipment.

Managed by Optum	Caseload	Provider	Funding
Gallup	30	Connections	\$15,000
Santa Fe	PPD referrals	Santa Fe Psychological (Ernesto Santistevan, Ph.D.)	25,000
Espanola, Las Vegas, Raton, Taos	120	Human Resources Development Assoc.	123,000
Santa Fe	PPD referrals	Jim Vincent	20,000
Santa Fe	PPD referrals	Life Link	35,000
Farmington	35	PMS	20,000
Grants	30	PMS	30,000
Albuquerque	PPD referrals	Alternative House d/b/a La Pasada	28,000
Los Lunas	min=65 max=84	CEC/ CiviGenics	926,000
Los Lunas	min=4 max=12	CEC/ CiviGenics	200,000
Albuquerque	PPD referrals	Dismas House	57,300
Albuquerque	PPD referrals	Linda Friedman, Ed.D., LPCC	76,000
Bernalillo/Rio Rancho	30	Valencia Counseling d/b/a La	43,000
Los Lunas	PPD referrals	Partners in Wellness	30,000
Albuquerque/ Bernalillo	80	Paso Nuevo Counseling (William Chambeau)	125,000
Albuquerque	120	UNM - ASAP	47,000
Albuquerque	PPD referrals	UNM - Mental Health Center	35,000
Silver City/Deming	30	Border Area Mental Health	22,800
Alamogordo	30	Canyon Light	50,000
Las Cruces/Deming	60	NAVA	70,000
Socorro	PPD	Socorro MH	12,850
Las Cruces	PPD referral	SW Counseling	7,000
Carlsbad	PPD referral	Carlsbad MH	4,500
Albuquerque/Roswell	PPD referral	Forensic Therapy Services	45,000
Hobbs	35	Guidance Center of Lea County	20,000
Clovis/Portales Tucum- cari	35	Team Builders Counseling Ser- vices	15,000
Statewide	PPD request	Eagles Unlimited	134,500
Total Funding			\$2,216,950



A renewed emphasis on prisoner reentry during fiscal year 2013 culminated with the creation of the Office of Recidivism Reduction.



Recidivism Reduction

The **Office of Recidivism Reduction** is committed to the citizens of New Mexico by decreasing pro-criminal attitudes and behavior among offenders. Furthermore, this office is committed to providing evidence-based programs that will provide the skills necessary for the offender to become productive and law-abiding. Our mission is to fulfill the Department's public safety goals by providing and developing evidence-based programs designed to reduce recidivism and to prepare offenders to be productive, law-abiding citizens in their communities.

When we speak of our efforts as an office to reduce criminal recidivism, what we are defining is true public safety because it involves solutions for our neighborhoods. Accordingly, through pursuit of intelligently defined and evidence-based practices, the Office of Recidivism Reduction shall seek to reduce criminal re-offending in our State.

At a local level, we know that ninety-six percent (96%) of the offenders convicted and sentenced to New Mexico prisons will return to our neighborhoods. Accordingly, as stewards of our State's public safety, our performance shall be measured in our ability to enhance meaningful reintegration of criminal offenders back into our community.

Accordingly, we commit to promoting more pro-social values, beliefs, and attitudes for offenders committed to the custody of the New Mexico Corrections Department through the standardized delivery of appropriate education, skills training, and other programming based in the most promising national practices and ultimately proven effective for our State's unique and diverse culture. Our philosophical commitment to reentry efforts is "Cradle to Grave".

As we confront an increasing shortage of resources, our responsibility to intelligently identify and accept the existence of all threats to successful offender reentry and courageously seek to mitigate their effects upon our public safety is more important than ever. Obstacles associated with an offender's access to employment, housing, continued mental health and/or medical care are but a few of the challenges we face. Accordingly, the need for partnerships with businesses, non-profit organizations, and other government entities will play a crucial role in our successful reintegration strategies.

Highlights:

- The Division continued the Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) Risk and Needs Assessment administration in RDC.
- Division staff interviewed and assessed 2,902 RDC inmates in 2013.
- In FY14 staff will assess the expansion and data migration of COMPAS into Offender Management Program database, and training 100 staff members on interpretation of assessment results for case management.
- The Office plans to sponsor a three-day recidivism reduction conference in November 2013, for all NMCD educators, wardens and leadership staff.
- In January 2014, the Office of Recidivism Reduction plans to begin offering General Educational Development (GED) classes at all New Mexico Corrections Department Facilities.

The **Education Services Bureau** is committed to providing quality educational/vocational programs and library services to incarcerated individuals. We are committed to the ethical pursuit of educational

excellence as we assist incarcerated individuals to

become responsible members of the family, workforce, and community upon release. Education programs

include academic, cognitive, career/technical, college, family reunification, and reentry courses. In addition, we continue to maintain the highly successful reentry program, Project SOAR (Success for Offenders After Release). Project SOAR, a cooperative venture with the New Mexico Workforce Solutions Department and other community agencies, assists qualifying inmates in transitioning to pro-social, law abiding productive community members.

Education Services

Highlights:

- Provided Adult Basic Education instruction to 2,692 inmates statewide and assisted 301 inmates in obtaining their GED. In FY13, we served 288 more students than FY12 and improved student educational level gains by 20%.



Public Affairs

The Public Affairs office saw a change this year with the hiring of a new director.

At the top of the list for FY14 for the office is spearheading of the 'Old Main' tours with Corrections Industries and PNM.

Using multi-media technology, the office created a video series to push messages out from the Secretary to staff. The Office will also supply video to local TV stations to receive more coverage on the good work of our inmates, offenders and staff.

It will also driving content and articles to the public through visual media. The Director also started social media pages on Facebook, Twitter, and YouTube. Through the various media, communication and public awareness of the Department increased.



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